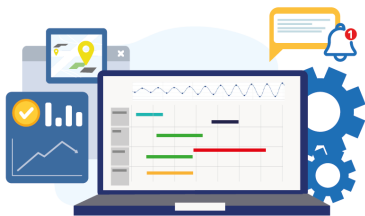


How do I Reduce Demurrage Exposure?

Demurrage costs can quickly add up, impacting your bottom line and disrupting the efficiency of your terminal operations. The key to minimising these costs lies in proactive management, streamlined communication, and data-driven decision-making. By leveraging the right strategies and tools, you can significantly reduce your exposure to demurrage and keep your terminal running smoothly.

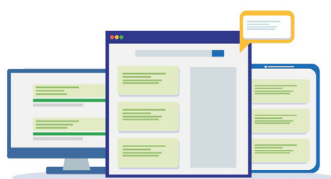


This 7-step guide outlines practical steps to optimise your scheduling, improve coordination, and utilise advanced technology to reduce delays and effectively manage demurrage claims.



1. Optimise Scheduling and Planning

Use real-time data and historical reporting to optimise scheduling. Anticipate potential delays and plan vessel arrivals and departures more efficiently.



2. Enhance Stakeholder Communication

Maintain clear and consistent communication with all stakeholders, including inspectors, agents, and vessel operators. Ensure everyone is aware of timelines and responsibilities, reducing the risk of delays.



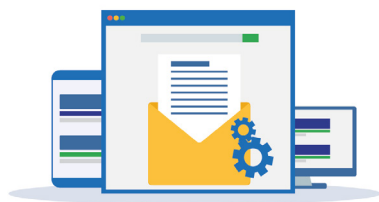
3. Implement Technology and Automation

Utilise digital solutions to automate processes and reduce human error. This includes using web-based systems to track vessel movements and manage schedules.



4. Monitor Up-to-Date Information

Continuously monitor the latest data on vessel locations and movements to identify and address any issues that may quickly cause delays.



5. Generate Letters of Protest

Automatically generate letters of protest for every vessel call delay. This ensures that delays are documented and can be used in claim negotiations.



6. Centralise Information Storage

Store all information relevant to processing a demurrage claim in one location. This centralisation makes accessing and managing the necessary data for claims easier.



7. Leverage Collected Information

Utilise information already being collected, such as dock log events and delay reasons, to validate demurrage claims. This ensures that claims are accurate and supported by reliable data.

Reduce Demurrage.
Increase Clarity.

Mainstay MTO centralises data, schedules and comms to deliver real-time insight and automated scheduling, enabling faster decisions, on-time cargo, reduced demurrage and claims settled with confidence.

To see how we can help with
your terminal challenges, visit:



www.mismarine.com/mto